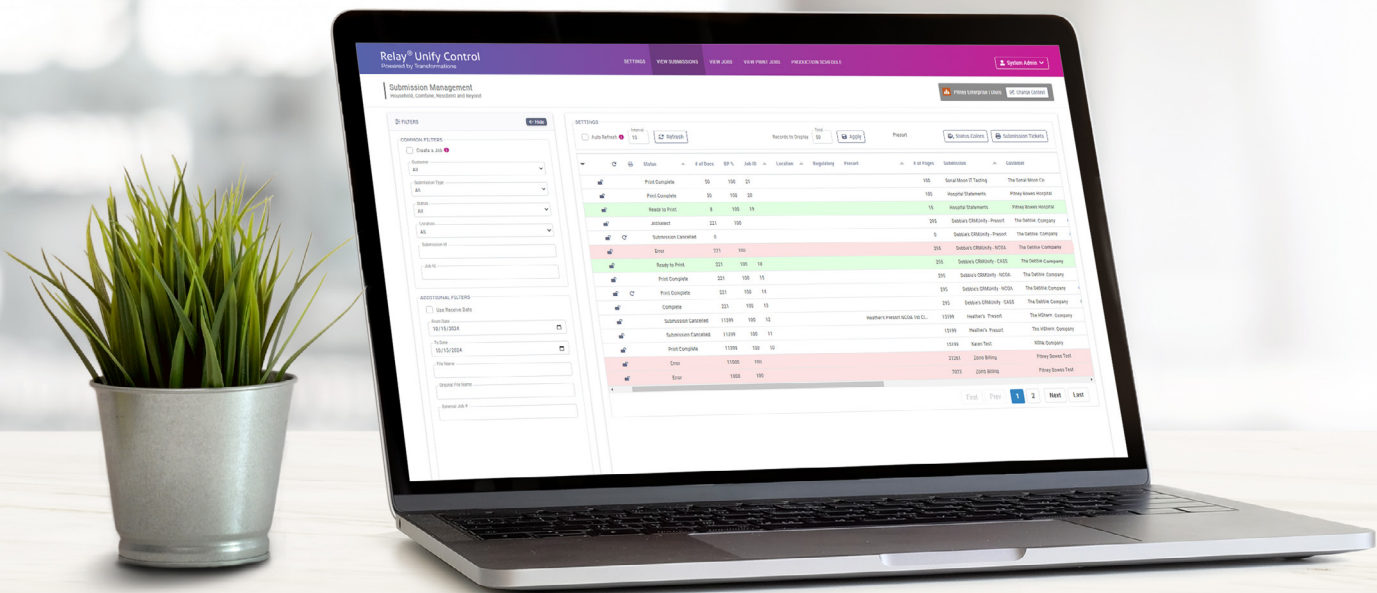pitney bowes

Mailing
Print and Mail Production Management

Create, produce, deliver and track critical customer communications with Relay™ Unify
Powered by Transformations

Unmatched data security

Self-service

Fast document composition

Automated compliance

Relay Unify

Collaborative campaigns

Secure electronic document delivery

End-to-end workflow

Complete omni-channel delivery

Relay Unify is the most comprehensive CCM software on the market for securely creating, producing, delivering and tracking critical customer communications.

This solution allows you to simplify operations through automation and efficiency while improving the quality of every communication. It enables you to design consistent, repeatable printed or digital documents and workflow solutions, reducing costs and eliminating the need for custom coding.

Gain control over every aspect of your customer communications with:

Automation of complex processes

Faster implementation and turnaround times

Automated regulatory compliance

Intelligent, persistent data security

Client-facing online collaboration tools

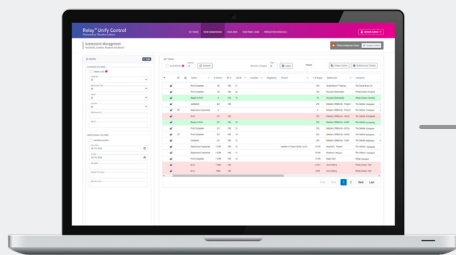**Digital proofing and approvals**

Improving the Customer Experience

When you use Relay Unify, you access a robust, cost-effective omnichannel CCM software solution that delivers everything in one reliable, automated, integrated source for an improved customer experience. Producing and sending meaningful customer communications increases brand value, strengthens relationships and ensures your business stays competitive. Relay Unify provides a secure end-to-end CCM platform that offers one of the most advanced processing and delivery platforms in the industry.
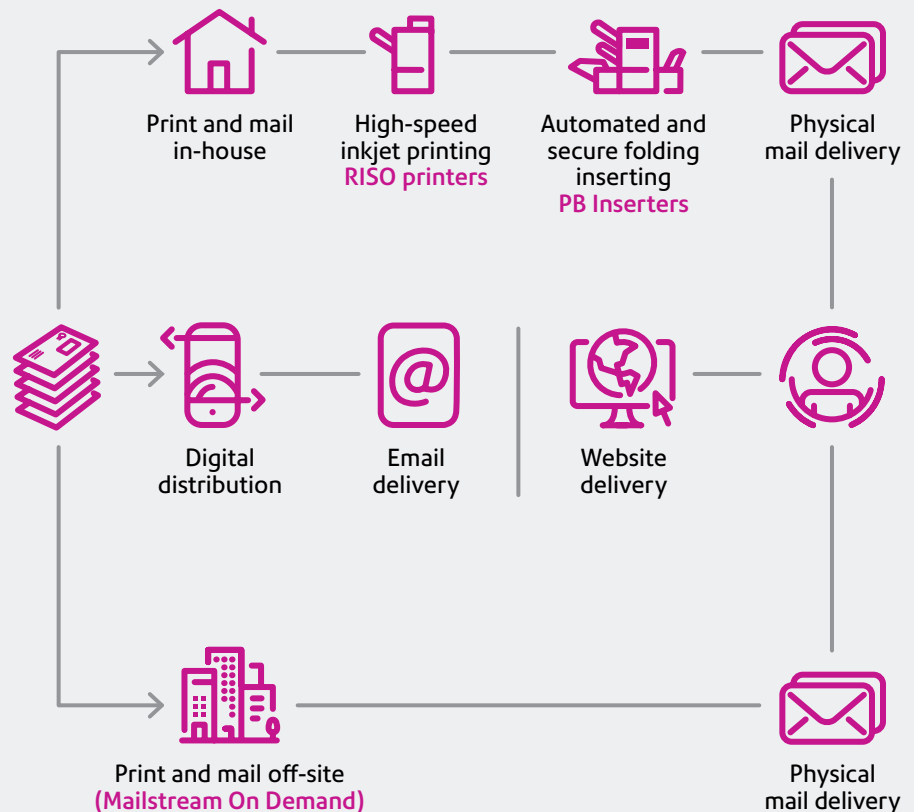
Relay Unify

Document composition, post-composition re-engineering workflow tool

Optional integration with
ConnectRight Mailer
For Address correction/Postal coding/
Presorting

Print and mail
in-house

High-speed
inkjet printing
RISO printers

Automated and
secure folding
inserting
PB Inserters

Physical
mail delivery

Digital
distribution

Email
delivery

Website
delivery

Print and mail off-site
(Mailstream On Demand)

Physical
mail delivery

pitney bowes

United States
3001 Summer Street
Stamford, CT 06926-0700

For more information,
visit us online: pitneybowes.com

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