

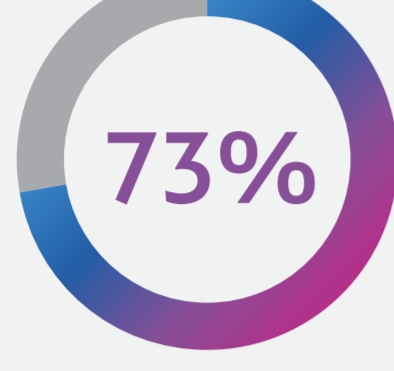
Mapping the Lifecycle of Hospital Packages and Mail

How to Glean More Efficiencies from a Standardized Shipping and Receiving Workflow

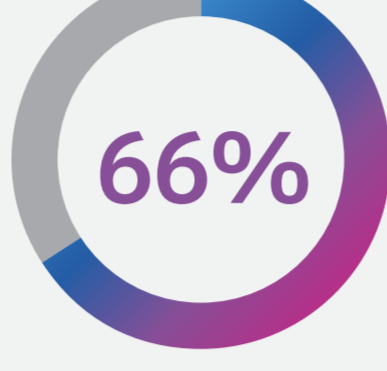
53%

Healthcare executives who expect the volume of shipments and mail to increase in the next five years.

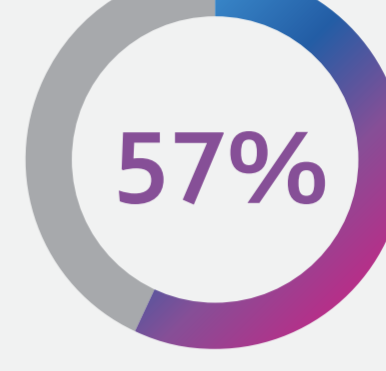
Trends expected to increase volume:



Medication delivery



Telehealth



Remote monitoring

With hospital shipping and receiving volumes expected to increase amid the digital health revolution, many health systems are looking to standardize and centralize their approach. But how? Well, follow the mail—and the packages, too. **Here's how to optimize and standardize everyday movements of materials from Point A to B.**

Records

Origin: Clinical Staff



- Create and maintain a standardized chain of custody plan to ensure consistency and compliance across departments.
- Follow every outbound item's pathway with systemwide tracking tools such as PitneyShip® Pro.

Destination: Patients

Medical Devices

Origin: Clinical Staff



- Centralize multiple departmental efforts with a multicarrier software that can compare rates, dates, and packaging options in one screen. Consider standard carrier boxes to avoid increased costs of dimensional rating.
- Follow every outbound item's pathway with systemwide tracking tools such as PitneyShip® Pro.

Destination: Patients

Equipment and Supplies

Origin: Vendors



- Follow every inbound item's pathway with barcode-capable enterprise tracking tools such as PitneyTrack Inbound that deploy delivery alerts when ownership changes.
- Supply every hospital custodian—from the loading dock to the final recipient—a smartphone tracking assistant for easier barcode scanning.
- Consider smart lockers to keep items safe during the nontraditional hours of hospital staff.

Destination: Clinical Staff

Medications

Origin: Pharmacy



- Look for services that integrate with the EHR for more seamless labeling and sending.
- Ensure appropriate handling and special care, such as dry ice for temperature control.

Destination: Patients

Forms and Payments

Origin: Patients



- Engage a shipping partner like Pitney Bowes to organize, sort, and protect incoming mail.

Destination: Hospital Billing Specialists

Origin: Hospital Billing Specialists

- Consider a mailing service such as Mailstream on Demand for ease-of-use among staff.

Destination: Patients

Get inbound and outbound materials where they need to go—safely and securely—with Pitney Bowes. **Learn more here.**