ADDITIONAL TERMS AND CONDITIONS FOR ADDRESSRIGHT® PRINTERS

(Updated: February 14, 2024)

The following provisions apply when you purchase, lease or rent an AddressRight® Printer and are in addition to the Pitney Bowes Terms. These additional terms, the executed order (the "Order") and the Pitney Bowes Terms make up your agreement with Pitney Bowes (the "Agreement"). Capitalized terms not defined below will have the same meanings set out in the Pitney Bowes Terms.

Sheet separators for your AddressRight® Printer are Consumable Supplies under Section 1(f) of the Pitney Bowes Terms and therefore not covered by the warranty in Section 1 of the Pitney Bowes Terms. Sheet separators are also not covered by your SLA in Section 25 of the Pitney Bowes Terms.

Depending on your use of your AddressRight® Printer, sheet separators may require frequent replacement. If a sheet separator needs to be replaced, you may either: (i) replace it yourself in accordance with the Operator Guide furnished to you with your AddressRight® Printer; or (ii) schedule a service visit with Pitney Bowes to replace it for you. Unless you purchase a sheet separator service subscription, you will need to pay for each service visit to replace the sheet separator at Pitney Bowes' then current rates. The parties will agree on a mutually convenient time for the service visit. You must have a Standard or Performance SLA to purchase this subscription for your sheet separator. Your Standard or Performance SLA will cover the remaining parts of your AddressRight® Printer to the extent applicable under the Pitney Bowes Terms.

If you choose to purchase a sheet separator service subscription, then during the term of the subscription, you will be entitled to receive eight (8) or sixteen (16) service visits to replace sheet separators, as specified in the Order, during each twelve-month period ("Subscription Year") commencing on the date of installation of your AddressRight® Printer when the subscription is ordered with the AddressRight® Printer, or on the Order date when the subscription is ordered after installation. If your Subscription Year extends beyond the expiration of your rental or lease, your subscription will expire at the end of the rental or lease term. In this case, we will refund a portion of your subscription fee to you based on the amount of time remaining in your Subscription Year.

If you do not use the number of service visits covered by your subscription in any Subscription Year, you will not be entitled to carry over the unused number of service visits into the next Subscription Year. If you require service visits in any Subscription Year in excess of the covered number under your subscription, you will be billed separately for each additional service visit at Pitney Bowes' then current rates. In addition, because sheet separators are Consumable Supplies, you will be required to pay for each replacement at the then current price, whether or not you have a subscription.

Each subscription will cover only that AddressRight® Printer identified in the Order for such subscription. The subscription term will initially be for one year ("Initial Term"). THE SUBSCRIPTION WILL AUTOMATICALLY RENEW FOR CONSECUTIVE ONE-YEAR TERMS (EACH A "RENEWAL TERM") UNLESS YOU TERMINATE THE SUBSCRIPTION, AS PROVIDED BELOW, OR THE LEASE OR RENTAL OF THE COVERED ADDRESSRIGHT PRINTER EXPIRES OR IS TERMINATED OR THE RENEWAL IS PROHIBITED BY LAW. The cost of the subscription during the Initial Term will be at the price specified in the Order. We may increase the cost of the subscription for any Renewal Period, and any increases will be reflected on your invoice. If you don't wish to renew the subscription, you must deliver a written notice (the "Termination Notice") at least sixty days prior to the renewal of the term to us at 27 Waterview Drive,

Shelton, CT 06484 or you may notify us by creating a case at https://www.pitneybowes.com/us/support/contact-us.html (follow the instructions under "how to create a case"). Your Termination Notice must include your customer account number and lease or rental number (if applicable). We reserve the right not to renew the subscription for any reason.